



USER'S MANUAL

Public Gold Mobile Application (Android, Iphone, Blackberry)

1.0 LOGIN / REGISTER

1.1 REGISTERING AN ACCOUNT

If you do not have a Public Gold account, you can register an account with Public Gold Mobile Apps:-

1. For Andriod users, start by clicking on the Login button at the homepage.



2. For Andriod users click on "I don't have account. Register Now!". As for Iphone and Blackberry users immediatly start by clicking on the register button.



- Fill in all the fields with appropriate data and click "Register" or "Submit".



- After registering, you will receive your temporary code and instructions in your email inbox.

1.2 LOGIN

- Click on the Login button, then fill in your Username and password and click Login.



2. If login details are valid, you will see a welcome message as your notification.



2.0 PRODUCT BROWSING

2.1 VIEWING LIVE PRICE

1. Click on the Live Price tab to view current LIVE price of Public Gold products.



2. You can also click on the chart to see the gold/silver price chart history.
3. Price will auto update when the timer reaches 0 second and minute.

2.2 VIEWING PRODUCTS

1. Click on the Product tab to view all of Public Gold products with all information regarding its weight, pricing and more! After clicking, you will need to click on the product you want to browse.



- After selecting one of the product category. You will be shown with a list of products. Clicking on them will show you the large size image of the product.



3.0 BOOKING

3.1 BOOKING AN ORDER

1. You will need to login to access this service.
2. Please click on the booking button on the top right corner of the application.



- You will be shown a product page with live prices, quantity control, buyer details and the auto update banner.



- Please note that the price will be updated to the latest price on checkout.



- After checking out, you will receive an email with the booking details, please follow the instruction within the email to proceed.

4.0 MY ACCOUNT

4.1 PREVIOUS PURCHASE

1. You will need to login to access this service.
2. After login, you will be brought into a page where all your purchase histories are.



3. You can click into the SO to view the products you order within each of the SO.

4.2 MANAGE PASSWORD

1. You will need to login to access this service.

- After login, you will be brought into a page where you need to key in your Old Password, New Password and Confirm Password.



- If your Old password is valid, the system will notify you that the password had successfully changed.

4.3 SHARE APPS

- You can share Public Gold Application with your friends.

4.4 CONTACT US

- We provide you all the phone numbers of all our branches, just in case you needed help.

4.5 FEEDBACK

- Your feedback is very important to us. Do let us know what you think or how we can improve to serves you better.